

## Service Summary

SMARTECH offers a wide array of desktop and network computer repair and support services including the following:

### Consulting

Local Area Network and Wide Area Network design and support  
Mainframe connectivity  
Complete IT Outsourcing Solutions

### Repair & Support

On-Site Desktop & Laptop PC Repair  
PC "Tune-ups" & Preventative Maintenance  
Printer Repair & Preventative Maintenance  
Diagnostics  
Component Replacement

Setup and Configuration  
Assembly and Interconnection  
Remote Network Administration  
Contract Labor for Special Projects or On-site Support  
Moves, Adds, Changes & Upgrades

### Installation Services

SMARTECH provides complete installation services for many types of personal computers and data communication equipment. To minimize business disruptions, SMARTECH offers off-site staging for assembly and configuration of new equipment. Installation services include:

Pre-installation site survey  
Assembly and installation of equipment  
Interconnection with networks

Configuration of equipment  
On-site testing

### Response Times

SMARTECH offers response times designed to meet your business needs and may include:

Standard (Next Day)

Same Day (4- 6 Hours)

After Hours Service

### Hardware Sales

SMARTECH is a Value Added Reseller for various manufacturers and upon request will assist with the selection and procurement of desktop PC's, peripherals and network hardware.

SMARTECH Computer Services, Inc.  
(888) 877.3344

[www.smartech-csi.com](http://www.smartech-csi.com)

**SMARTECH**

Quality-Effective Computer Services For Business