

## IT Support Services for Small & Mid-sized Businesses

*You head up a small but growing company... on the way to an important business meeting with a new client you get a call from the office.... the server for your local area network is down again... for the third time this month. There are important projects that are now on hold... invoices that won't go out... and this is going to cost you money that you hadn't planned for...*

Large and small businesses alike, depend on desktop and network computer support services to conduct business. Businesses, especially smaller ones, simply can't afford to have vital systems go down. Larger businesses frequently contract with national IT service organizations for services such as network monitoring, preventative maintenance and remedial repair of critical desktop and network systems. Unfortunately, this level of service has not been accessible to smaller businesses... until now.

For nearly a decade, SMARTECH has been providing desktop and network computer support services for IT industry giants such as UNISYS, IBM, NCR, Bancnet and others. These means SMARTECH excels at providing the high levels of service demanded by large organizations.

SMARTECH now offers desktop and network computer repair and support services designed specifically to meet the unique needs of small and mid-sized businesses.

### SMARTECH Services

#### Onsite Service Agreements

SMARTECH's Onsite Service Agreements give you *peace of mind* by helping ensure that desktop and network computing equipment is up and running when you need it most. When your equipment does go down, you can count on fast response and repair services at a cost that is *affordable and predictable*.

#### Moves, Upgrades & Changes

When it comes time to move or upgrade your existing equipment, add peripherals or change configurations, SMARTECH will be there to assist. To minimize business disruptions, SMARTECH offers off-site staging for equipment assembly, software installation, configuration, etc.

#### Desktop Tune-ups

The financial investment most businesses make in desktop and network computer equipment is substantial. Daily use and wear and tear can take its toll on desktop computers and peripherals. SMARTECH's Desktop Tune-ups can improve the appearance of your equipment and extend its service life, ultimately saving you money.

Contact SMARTECH today and schedule a free quote on a SMARTECH Service Agreement designed to meet the unique needs of your organization.

SMARTECH Computer Services, Inc.  
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**SMARTECH**

Quality-Effective Computer Services For Business